



**Disclaimer:** This document is to be used for introductory purposes ONLY. Physicians should not choose their preferred EMR solution on this information alone.

Company Name

**Intrahealth Canada Limited**

Product Name

**Profile**

Business Location (*city*)

**North Vancouver**

Jurisdiction of Incorporation (*province or country*)

**Canada**

**Company Description**

Intrahealth is a leading healthcare software company with a family of products catering for health professionals at the point of care, in health system management and engaging patients in their care. Worldwide, Intrahealth has operations in four countries, with projects covering health system management, change management and project management in organizations from 1 to 3000 users. Intrahealth has extensive BC experience since 2005, winning substantial FHA and VCHA tenders for EMRs over local and international competitors. The North American headquarters are located in North Vancouver, BC.

**Product Description (Offering under PITO program)**

Profile is an integrated management and EMR package modified for Canadian operation in association with BC physicians. There are separate GP and Specialist versions, designed around the unique features required by each discipline. In addition, Profile is designed to handle large, multi-branch, multi-disciplinary clinics.

Profile's advanced design and architecture offers front desk, administrative and clinical functionality with unparalleled flexibility, speed and stability. Familiar screens and flexible layout facilitate ease of use and fast learning cycles. Profile and Profile Specialist look and feel like a standard Microsoft product.

**Business Partners**

Hosting / Data Centre (if any)

**Bell Canada**

Hardware / Software (if any)

**N/A**

Other Partners

**Bell Canada**

**Key Dates**

Date of Business Inception

**1997**

Original EMR Release Date

**1998**

Current EMR Release Date

**2008**

**Physician Users of EMR Module (total count)**

British Columbia

**200**

Rest of Canada

**0**

Outside Canada

**3000**



**Pricing (Per "Eligible Physician Unit (EPU\*)" - CAD plus tax)**

<i>*EPU = One Physician plus up to three staff as defined by MSA contracts</i>	Maximum Pricing for PITO-Qualified EMR Offering (as per RFP)	Recommended Other Modules / Services	Other Optional Modules/Services
One-Time Implementation	\$ 9,800.00	N/A	Accession Web Access Custom configuration
Year 1 Annual Fees	\$ 255.00 per month	N/A	N/A
Year 2-onward Annual Fees	\$ 325.00 per month	N/A	N/A

**Description of Training Approach (for "Complete EMR Offering")**

Intrahealth offers a wide range of training and educational courses to meet our customers objectives and learning styles. An integrated learning approach combines traditional and virtual classroom courses to support self paced curriculum to achieve a highly effective learning experience. Proven training techniques combined with a well managed phased implementation plan ensure a strong foundation for EMR success in your practice.

**Description of Ongoing Support Services (for "Complete EMR Offering")**

Intrahealth is committed to its customers and providing responsive customer support through a number of access channels. These include; 24x7 local telephone support, remote access support, access to an active on-line forum and regular complementary training sessions. Our aim is to ensure you have the support and knowledge required to maximise the benefits of your software.

**Minimum Hardware Specifications**

Processor: Pentium IV or later Ram: 256mb O/S Windows 2000 or later.  
Thin hardware clients with USB peripheral support along with Apple Mac Computers are supported.  
Scanners: Most Network scanners are supported  
Printers: Most Network printers are supported

**Contact Information**

Intrahealth Canada Ltd  
Suite 390, 889 Harbourside Drive, North Vancouver, BC, V7P 3S1  
Phone: (604) 980-5577 Facsimile: (604) 980-5580  
E-mail: enquiries@intrahealth.com  
Website: www.intrahealthcanada.com

**Vendor Disclaimer(s)**

**Hardware specifications should be confirmed with Intrahealth prior to purchase.**

*PITO Disclaimer: This document has been provided by the company profiled in this Vendor Profile and made available through PITO. PITO does not represent or warrant the validity of the content of this document, nor any other aspect of the company or its products or services. This document is provided for introductory purposes only and should not be used as the sole source of information for physicians choosing a PITO-Qualified EMR. The information contained here-in may only relate to the PITO-Qualified offering of the company profiled. Updated versions of this file can be found at www.pito.bc.ca.*