

OSLER SYSTEMS

BC Proven and Trusted

VENDOR PROFILE

Disclaimer: This document is to be used for introductory purposes ONLY. Physicians should not choose their preferred EMR solution on this information alone.

Company Name

Osler Systems Management Inc.

Product Name

Practice Manager

Business Location (*city*)

Sidney

Jurisdiction of Incorporation (*province or country*)

British Columbia

Company Description

Osler Systems has been providing medical practice management software to physicians in BC since 1983. Osler is the largest medical software vendor in the BC market with approximately 3000 practitioners in 1200 sites using our products. High quality products and services and our long BC history are what differentiate us from the competition. We are BC proven and trusted since 1983.

Product Description (Offering under PITO program)

Osler's product features include EMR, Clinical Decision Support, Reporting, Order Management, CDM Toolkit, eReferrals, Scheduling, Waitlist Management, Tasks, Work Flow, and Billing tools. We use the latest in development technologies to create a highly flexible and scalable solution. Our products are used by general practitioners, specialists, physiotherapists, and chiropractors in small offices, clinics and hospitals.

Business Partners

Hosting / Data Centre (if any)

CGI

Hardware / Software (if any)

N/A

Other Partners (if any)

N/A

Key Dates

Date of Business Inception

1983

Original EMR Release Date

2003

Current EMR Release Date

September 2008

Physician Users of EMR Module (total count)

British Columbia

500

Rest of Canada

0

Outside Canada

0

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Pricing (Per "Eligible Physician Unit (EPU*)" - CAD plus tax)			
*EPU = One Physician plus up to three staff as defined by MSA contracts	Maximum Pricing for PITO-Qualified EMR Offering (as per RFP)	Recommended Other Modules / Services	Other Optional Modules/Services
One-Time Implementation	\$ 7,285.00	Onsite service \$500/day + expenses	
Year 1 Annual Fees	\$ 4,080.00	Onsite service \$500/day + expenses	
Year 2-onward Annual Fees	\$ 6,330.00	Onsite service \$500/day + expenses	

Description of Training Approach (for "Complete EMR Offering")

Training is one of the overall implementation activities which start with a meeting to establish your individual requirements and to assess your current processes and skills. We will work with each customer to establish the best plan and approach for your practice. A detailed Implementation Plan will define pre/post-installation training activities, and the approach for training delivery (onsite/remote individual/group etc.). Ongoing training is included as part of our comprehensive service offering.

Description of Ongoing Support Services (for "Complete EMR Offering")

We pride ourselves in our software support and service. Osler has a hard-earned reputation for providing comprehensive, friendly and helpful support to our clients. Our staff has over 60 years of collective experience working with Osler, physicians and medical office staff. Osler's support services include all support calls, upgrades and training that your office requires on an ongoing basis. You can contact us by phone, email, fax, through our website, and our web customer forum.

Minimum Hardware Specifications

Operating System	MS Windows XP
Processor	Pentium 3 (Pentium 4 or equivalent recommended)
RAM	512MB (1GB recommended)
Free Hard Drive Space	1.5GB (5GB recommended)
Screen Resolution	1024x768

Contact Information

Toll-Free in BC	1-800-661-8066
Email	info@oslersystems.com
Web	www.oslersystems.com

Vendor Disclaimer(s)

Information in this document may be subject to change. Visit www.pito.bc.ca or www.oslersystems.com or contact Osler for the most recent information.

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